

Building Your Bench for Success:

Management and Key Position Succession Planning

June 7, 2017 The webinar will start at 11:30 am CT



Marjorie Engle Senior Vice President Organizational Development and Family Business Services



If you need HR or CPE credit, please participate in all polls throughout the presentation.





A recording of today's webinar will be emailed for your reference or to share with others.





For best quality, call in by phone instead of using your computer speakers.





To ask questions during the presentation, use the questions box on the right side of your screen.





Please provide your feedback at the end of today's presentation.



About the Speaker



Marjorie Engle

Senior Vice President Organizational Development and Family Business Services

Extensive experience in board governance, executive coaching, organizational analysis, succession and strategic planning

Certificate in Family Business Advising from the Family Firm Institute (FFI), FFI Fellow



Key Objectives

Use a defined process for management succession

Consider tools to evaluate **leadership readiness** and how to use them

Plan for succession in **emergency situations**

Identify and avoid the most frequent mistakes that derail a succession process

Benchmark the organization against a proven set of succession management best practices





Although it's in **everyone's** best interest to have a succession plan, **each person** may be motivated to avoid the issue altogether.

Quote: Ivan Lansberg's insight

MOST FREQUENT MISTAKES in succession planning:

in succession planning:



PROCRASTINATION

in succession planning:





PROCRASTINATION

FOCUSED ONLY ON CEO

in succession planning:





PROCRASTINATION

FOCUSED ONLY ON CEO



ONLY AN HR PROJECT

in succession planning:



PROCRASTINATION



FOCUSED ONLY ON CEO



ONLY AN HR PROJECT



NOT INTEGRATING STRATEGY

in succession planning:



PROCRASTINATION



FOCUSED ONLY ON CEO



ONLY AN HR PROJECT



NOT INTEGRATING STRATEGY



NO CONTINGENCY

Polling Question #1



CONTINGENCY

DEPARTURE

XI

Departure Planning Spreadsheet

Incumbent	Position	DOB	Age	Retirement (65 Years) Departure Date	Prior- ity	Poss. Suc- cessor IDed?
Jeff Jones	Widget supervisor	12/16/1952	64	December 2014	urgent	
Jane Smith	Widget assistant supervisor	6/19/1955	58	June 2020		
Paula Johnson	Widget Team Lead	3/23/1956	62	March 2021		
Ron Roberts	Widget Team Lead	6/15/1959	58	June 2024		
Harry Hopper	Widget Team Lead	11/2/1959	57	November 2024		
Joe Adams	Widget Team Lead	2/26/1960	56	February 2025		
Don Barry	Line Lead	10/31/1960	56	October 2025		
Mary Berry	Line Lead	9/22/1961	55	September 2026		
Adam Zeller	Line Lead	2/15/1963	53	February 2028		
Susan Dodd	Line Lead	3/12/1980	36	March 2045		
Dan Apple	Line Lead	9/1/1982	34	September 2047		
Sam Plank	Line Technician	2/10/1966	50	February 2031		



TALENT MANAGEMENT & DEVELOPMENT

A TWO-PART PROCESS:

A TWO-PART PROCESS:



WORKFORCE PLANNING

A TWO-PART PROCESS:





WORKFORCE PLANNING

TALENT DEVELOPMENT

Poll Question #2





START WITH STRATEGY



IDENTIFY **P P P P P** CRITICAL Î Î Î Î Î ROLES

IDENTIFY HIGH-POTENTIAL EMPLOYEES

Depth Chart

Current Incumbent

<u>Anticipated Work</u> Horizon



Successor not possible today

Successor could take over with proper resources

Successor ready today



IDENTIFY HIGH-POTENTIAL EMPLOYEES





CREATE DEVELOPMENT PROGRAM





Poll Question #3



MANAGEMENT TRANSITION SCENARIOS

MANAGEMENT TRANSITION SCENARIOS

WHAT IF?

Poll Question #4



JOB FIT / SCREENING

COACHING

TEAM BUILDING





Thank you!



Marjorie Engle

Senior Vice President

Organizational Development & Family Business Services

- Marjorie.Engle@aghlc.com
- Inkedin.com/in/marjorieengle
 - Marjorie_AGH



Check out our other webinars! AGHUniversity.com Questions **NOT** related to today's content? <u>mike.ditch@aghlc.com</u>

