

# **Building better workplaces:** 2021's emerging trends





### Carrie Cox

Senior HR consultant for AGH Employer Solutions' organizational development and family business services group.

Experienced in a variety of HR functions, including compensation, benefits, performance management, and HR best practices.

Member of national and local chapters of SHRM. Earned the SHRM-CP credential. Also certified as a PHR by HRCI.





### **Daniel White**

Senior consultant for AGH Employer Solutions' organizational development and family business services group.

Helps organizations with their strategic and operational planning, leadership development, and employee engagement efforts.

Published in Fast Company and several academic journals. Presented at several national conferences.



### Learning objectives







Quality Score

-0.1%

## Emerging trends post-pandemic

Team building even more important



Strong HR leadership and department



Improving employee communication & engagement

Innovation and growth strategies



### Strong leadership teams

1	What did we learn from the pandemic?	2	How can you improve team building?
3	How do you develop leadership?	4	What are the biggest gaps with the next gen?



### Strong HR leadership & department

1

How is HR function evolving and growing since the start of the pandemic? 2

How can HR provide value at the leadership table?

3

What are organizations doing who don't have a dedicated HR person?



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# Employee communication & engagement

Is the "turnover tsunami" exaggerated?

3

What should I be doing now to figure out who might leave? \ e

2

4

Why are employees more likely to leave an organization?

What can my organization do to better engage employees?



### Innovation & growth

Why is innovation important for an organization?

# Where should I focus on innovating first?

2

4

3

What are red flags that indicate you need to start thinking about innovating? What prevents organizations from innovating?



### Thank you!



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